



### **What is FXstyle-Templates.com?**

FXstyle-Templates.com is a division of FXstyle Studio, Ltd. We provide our customers with high quality website products with a lifetime membership for a rock bottom price of \$19.95.

### **What makes FXstyle-Templates.com different to other sites?**

Instead of only swapping out the images which is what most other sites do, we create design templates that are each unique. You won't find designs at our site that are similar to each other. We want each user to be able to find the design they like and this makes it much easier. Our templates are periodically replaced with new ones when they reach a certain numbers of downloads.

### **What is included with my order?**

11,000 Professional Templates Power Packed List

- 3,000+ HTML, Blogger, osCommerce, Mambo & Joomla Templates
- 2,000+ Photoshop, Flash & Intro Templates
- 1,500+ Office PowerPoint, Word & Excel Templates
- 1,000+ Banner, Header, PDF, eBook Cover & Newsletter Templates
- 1,000+ Logo Templates
- 3,000+ Icon, Clip Art & Business Card Templates
- 2,200+ Web Images
- 2,300+ Flash Sound Loops
- 1,600+ Flash Sound Effects

### **What are the advantages of purchasing your products?**

- You will get a high quality product for the best value on the internet
- You will get the design you want fast and without hiring designers who are much more expensive than our products and do not even deliver our level of quality
- Support is available 24 hours a day

### **What is a Web template?**

A web template is a pre-made webdesign for your website. By using a web template you can have a professional website done in minutes. Just insert your text, a logo, change button names if necessary and the website is ready to use! As easy as that! It's perfect for beginners, experts and everyone in between. It's the ideal tool for web publishing professionals, printers, designers, web designers and multimedia designers.

### **What kind of format are these templates in?**

All of our products are user-friendly, easy to customize and available in Photoshop (psd), HTML, Flash (fla), Cascading Style Sheets (css), PowerPoint (pot), Word Document (dot), Excel (xlt) and Illustrator (ai) formats.

### **What software do I need to work with your products?**

In order to work with our templates you'll need an html editor (Dreamweaver, Frontpage, Homesite, etc.). To modify the graphics, you'll need Adobe Photoshop or software that has the ability to open PSD files. Flash products can be edited using Adobe Flash.

### **May I use everything for just \$19.95?**

Yes. If you purchase a membership at FXstyle-Templates.com you are free to download as much as you want from the site for a lifetime. The order fee is a one-off fee. You will only be charged \$19.95 once for a lifetime account. There are no other costs involved, no monthly fees or yearly fees. You will receive all future features, updates and add-ons for free monthly!

### **How do I access the products once I have purchased a membership at FXstyle-Templates.com?**

After you sign up and your membership has been authorized you may login into the Customer Downloads Center. In this area you are free to browse through the products. Underneath each product you will find a "Download" button. If you hit it, the download should start automatically.

### **How much of my hard drive space will the templates take up?**

You will need 6.7 GB of hard disk space as our package is in a 3.4 GB compressed format.

#### **How often do you add new products?**

Our team works 24/7 and we try to add new products every month to keep our library fresh all the time.

#### **Can I order your templates on CD?**

Yes! If you experience slow downloads - dial-up user, for example - then 6 CDs will be shipped to you for an additional cost of \$9.95 and will take 5-10 business days to arrive by air mail delivery. The total amount is \$29.90.

#### **Is the order page secure?**

Yes. All online payments are through PayPal. Your order is directly linked to the secure servers of their respective websites and the transaction process is totally secure and automated.

#### **I don't have a credit card. Can I have another method of payment?**

We provide Western Union & MoneyGram transfer options for clients without a credit card. Both are great way to send cash without the hassle of purchasing and mailing a money order!

If you would like to suggest another method of payment, please contact us for details.

#### **What is Western Union, is it safe and how does it work?**

Western Union is a global leader in money transfers. You can quickly and easily transfer money to more than 117,000 Western Union Agent locations in over 185 countries worldwide - the largest network of its kind. It reported more than \$2 billion in annual revenue and it's a subsidiary of First Data Corp. (NYSE: FDC).

Sending money with the Western Union Money Transfer service from an Agent location does not require credit cards, debit cards, bank accounts, memberships or citizenship papers. Customers receiving money only need a valid form of identification or, in some cases, the answer to a test question provided by the sender.

### **What is MoneyGram, is it safe and how does it work?**

MoneyGram a high-performance payment services company that efficiently and economically moves money around the world or close to home. MoneyGram's core corporate organization has both a retail group and a division servicing financial institutions. The retail business line includes Travelers Express money orders, MoneyGram money transfers, ExpressPayment emergency bill payments, gift certificates and utility bill payments. Company products are available in more than 100,000 locations worldwide.

### **Can I display your product thumbs on my site so my clients can choose from your designs?**

Yes. It's perfect for designers who want to offer their customers quality websites/logos/presentations but don't have the time to make their own designs.

### **Are the images used in your products royalty free?**

All images used in our designs are entirely legal and royalty free.

### **Do I have to provide a link back or give you credit for the design?**

No, we do not require any links back to our site or any references to us being responsible for your site's design.

### **Are there any restrictions on my use of FXstyle-Templates.com's products?**

First of all our products cannot be resold as standalone products. It may be used to yourself or your customers' products, but you may not put them on a diskette, CD, website or any other medium and offer them for redistribution or resale. If you would like to resell the entire products from our offer to any of your customers, you will need to contact us for a one-off full license fee of \$259. If you don't own the master resell rights, your customer would need to sign up for membership at FXstyle-Templates.com to use the products as they are.

Additionally, our products may not be distributed as part of any archive, catalog, media disc, auction, etc. and you are not allowed to use a spider, web crawler or other similar automated tool to download content.

### **Can you build a custom website for me?**

Yes, our team is ready to fulfill your needs. For further details please visit [www.fxstyle.com](http://www.fxstyle.com).

**Do you offer any support after I have bought the package?**

Yes. Support is available 24 hours a day via Email. In most cases we will answer your question in a few hours or less.